

# Queensland Government concession information and contact details

The Queensland Government provides a range of concessions to eligible concession card holders. These concessions help you save on your household costs, energy, medical, travel and leisure costs.

This information sheet highlights some of the principal concessions. Further information is available at [www.qld.gov.au/concessions](http://www.qld.gov.au/concessions)

The information was correct at the time of printing and is subject to change. Please check the website for the most up-to-date information.



## Household concessions

*(PCC & Gold Card)*

### Pensioner Rate Subsidy:

- **\$200 per annum (maximum)**
- To apply for the subsidy, contact your local council whose contact details appear on your rates notice.

### South East Queensland Water Subsidy:

- **\$120 per annum (maximum)**
- To apply for the subsidy (if you reside in the South East Queensland water grid area), contact your local water distributor-retailer or council whose contact details appear on your water account.

## Energy concessions

*(PCC, HCC, Gold Card (Veterans' Affairs Gold Card and receive the War Widow/er Pension or special rate TPI Pension), Seniors Card)*

**Electricity rebate:** PCC, HCC, Gold Card (Veterans' Affairs Gold Card and receive the War Widow/er Pension or special rate TPI Pension), Seniors Card and Asylum Seekers

- **\$372.20 (GST inclusive) per annum (maximum)**
- To apply for the rebate, contact your energy retailer whose contact details appear on your energy account.

**Reticulated natural gas rebate:** PCC, Gold Card (Veterans' Affairs Gold Card and receive the War Widow/er Pension or special rate TPI Pension), Seniors Card

- **\$80.77 (GST inclusive) per annum (maximum)**

- To apply for the rebate, contact your energy retailer whose contact details appear on your energy account.

## Electricity Life Support *(PCC, HCC, Seniors Card)* or Medical Cooling/Heating Electricity concession: *(PCC & HCC)*

- These concessions assist seriously ill people who use life support equipment or medically required air conditioning – conditions apply.
- For more information, contact Smart Service Queensland on **13 QGOV (13 74 68)**.

## Medical concessions

*(PCC, Gold Card, Seniors Card)*

### Spectacle Supply Scheme:

- Provides a range of free basic prescription spectacles.
- For more information, contact Queensland Health on **13 HEALTH (13 43 25 84)**.

### Dental:

- Free dental treatment, including the provision of dentures, is available at public dental clinics and hospitals.
- For more information on available dental services, contact your nearest Queensland Oral Health Service directly.
- Contact details are available at [www.qld.gov.au/health/services/oral-eye-ear/dental-services#locations](http://www.qld.gov.au/health/services/oral-eye-ear/dental-services#locations)

### Medical Aids Subsidy Scheme:

- Provides funding for a range of aids and equipment.
- For more information, visit [www.health.qld.gov.au/mass](http://www.health.qld.gov.au/mass) or

call Medical Aids Subsidy Scheme on  
Toll free number: **1300 443 570**.

## Transport concessions

(PCC, DVA Gold/White Card, Seniors Card)

### Local bus, ferry and Citytrain travel:

- A 50 per cent concession is available on the normal adult fare on public transport services.
- For more information, visit [www.translink.com.au](http://www.translink.com.au), call TransLink on **13 12 30** or contact your local transport operator.

### Long distance train travel:

- A 50 per cent concession available on the normal adult fare on Traveltrain long distance services.
- Rail vouchers (free travel) for specific pension types on intrastate rail travel.
- For more information, contact Queensland Rail on **1300 131 722**.

### Interstate public transport:

- Public transport concessions that apply to residents also apply to visiting pensioners and seniors when travelling in other states and territories.

### Motor vehicle registration: (PCC, Gold Card, Seniors Card)

- A 50 per cent reduction on the registration fee component of the total registration amount payable is available for motorbikes, motor vehicles and motorised caravans.
- Available on one vehicle, registered in the owner's name for private use only.
- You and your spouse can receive only one concession between you.
- For more information, contact Department of Transport and Main Roads on **13 23 80**.

## Leisure savings

### Recreational freshwater fishing permit:

- A discount is available on a Stocked Impoundment Permit.
- For more information, contact Department of Agriculture and Fisheries on **13 25 23**.

### Museums and art galleries:

- Concessions are available on the admission price and/or some major exhibitions through the Queensland Museum Network and the Queensland Art Gallery and Gallery of Modern Art (GOMA), South Bank.
- For more information about the Queensland Museum Network, visit [www.qm.qld.gov.au](http://www.qm.qld.gov.au) or phone **3840 7555**.
- For more information about the Queensland Art Gallery and GOMA visit [www.qagoma.qld.gov.au](http://www.qagoma.qld.gov.au) or phone **3840 7303**.

## Other important contact details

**Services Australia (Centrelink) – Seniors services** 13 23 00

**Services Australia (Centrelink) – Disability, sickness and carers** 13 27 17

**Department of Veterans' Affairs** 1800 555 254  
Regional callers 13 32 54

For information about aged care services and the supports available you can call **My Aged Care on 1800 200 422**.

In some areas the Australian Government now offers face-to-face advice about aged care services and supports. To find more go to [servicesaustralia.gov.au/myagedcarefacetoface](http://servicesaustralia.gov.au/myagedcarefacetoface) or call **1800 227 475**.

**Elder Abuse Prevention Unit** 1300 651 192

**Legal Aid Queensland** 1300 651 188

**Queensland Meals on Wheels** 1300 909 790  
[www.qmow.org](http://www.qmow.org)

**Seniors Enquiry Line** 1300 135 500

**Taxi Subsidy Scheme and Vision Impairment Travel Pass** 1300 134 755

**Volunteering Qld** 1800 994 100  
<https://volunteeringqld.org.au>

**PCC – Pensioner Concession Card**

**HCC – Health Care Card**

**Gold Card – also known as Department of Veterans Affairs All Conditions Card.**

**Seniors Card – Seniors Card and Seniors Card+go (not including Seniors Business Discount Card).**

For further information regarding concessions, please call **13 QGOV (13 74 68)** or visit [www.qld.gov.au/concessions](http://www.qld.gov.au/concessions)